



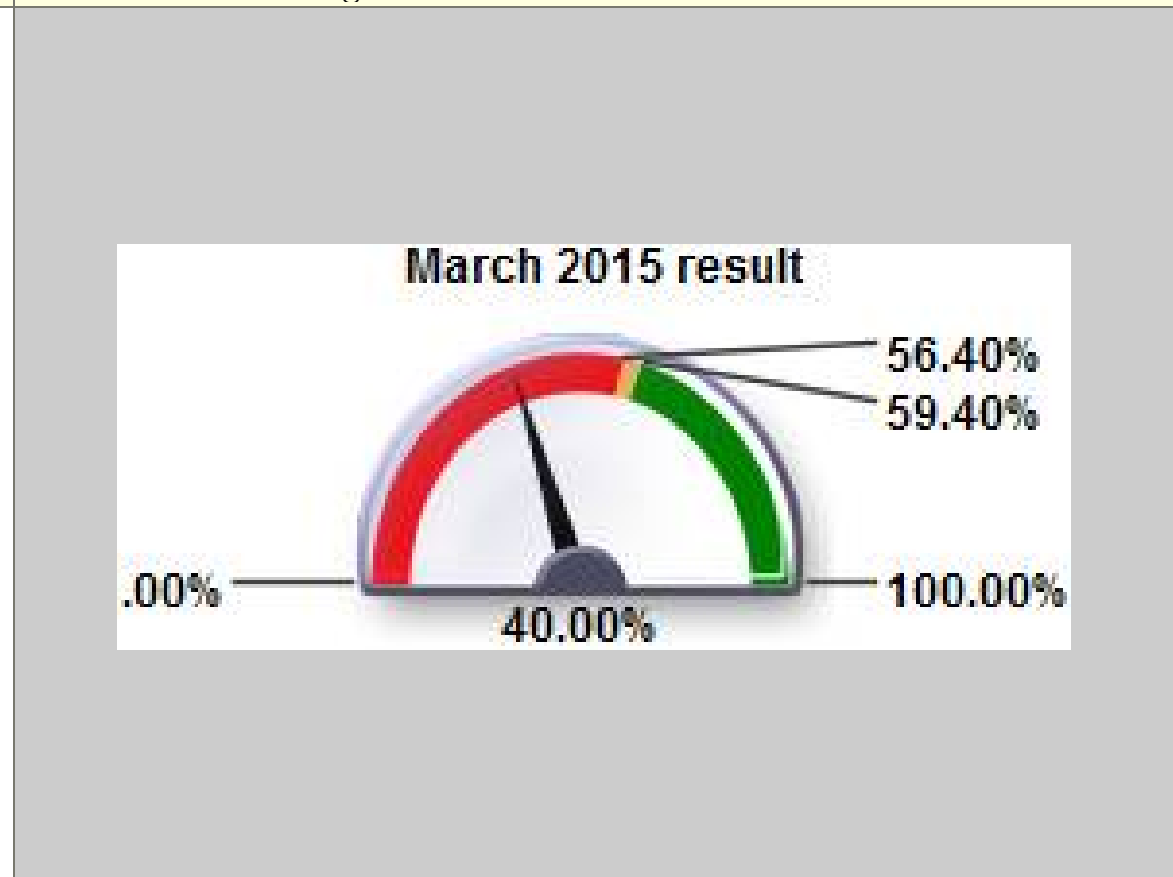
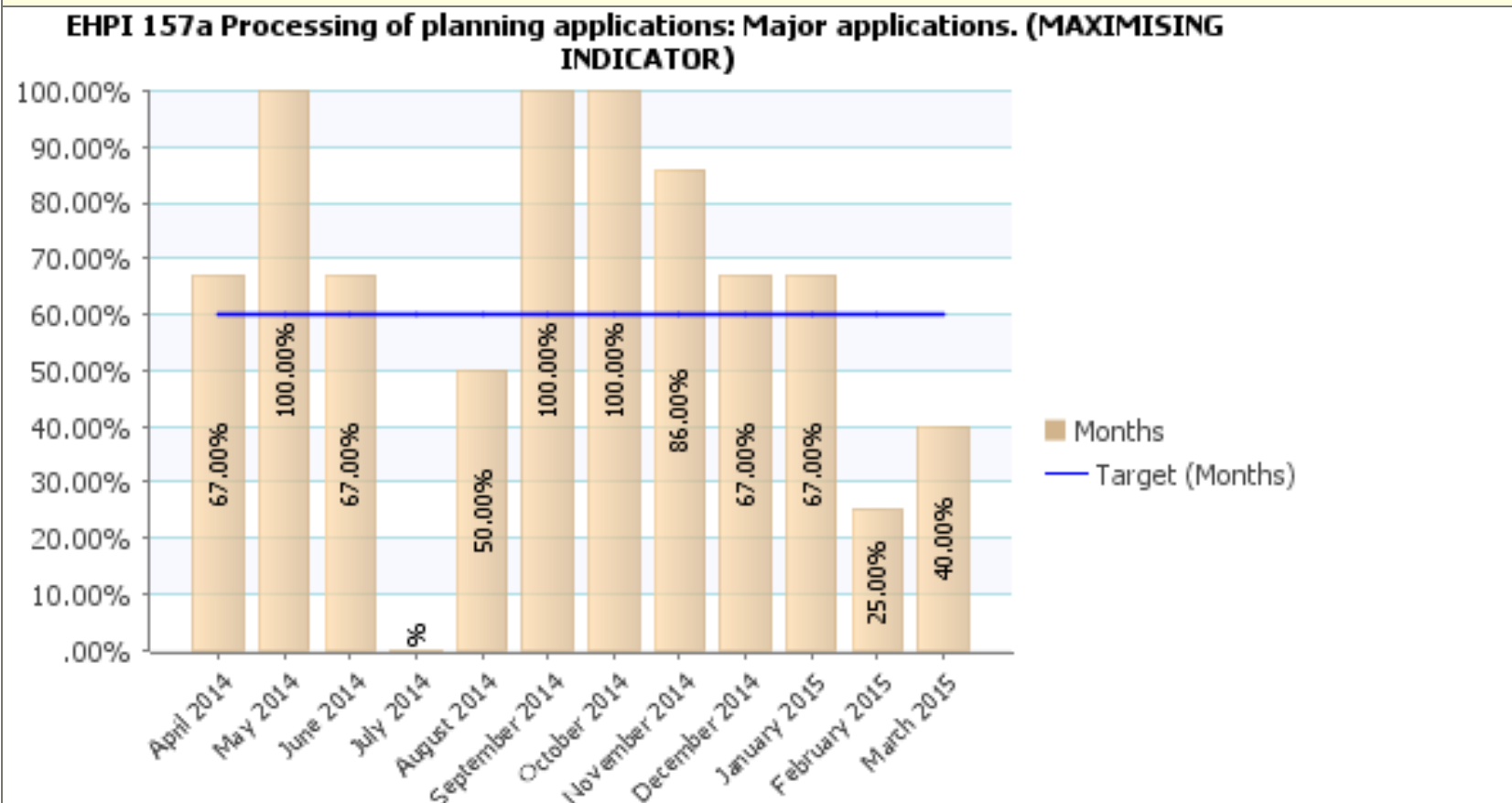
Environment Scrutiny Healthcheck 2014/15

Traffic Light Red
Corporate Priority: Place

Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 157a	Processing of planning applications: Major applications. (MAXIMISING INDICATOR)		40.00%	60.00%		Performance was off target with the determination of 2 major applications (out of 5) within target. Those not determined within the timescale included site ASR5 at Bishop's Stortford north - which required extensive legal agreement negotiation, although subsequently refused, and a variation application relating to a site at North Street, Bishop's Stortford. This also required a legal agreement variation.	None

Trend Chart Performance Gauge



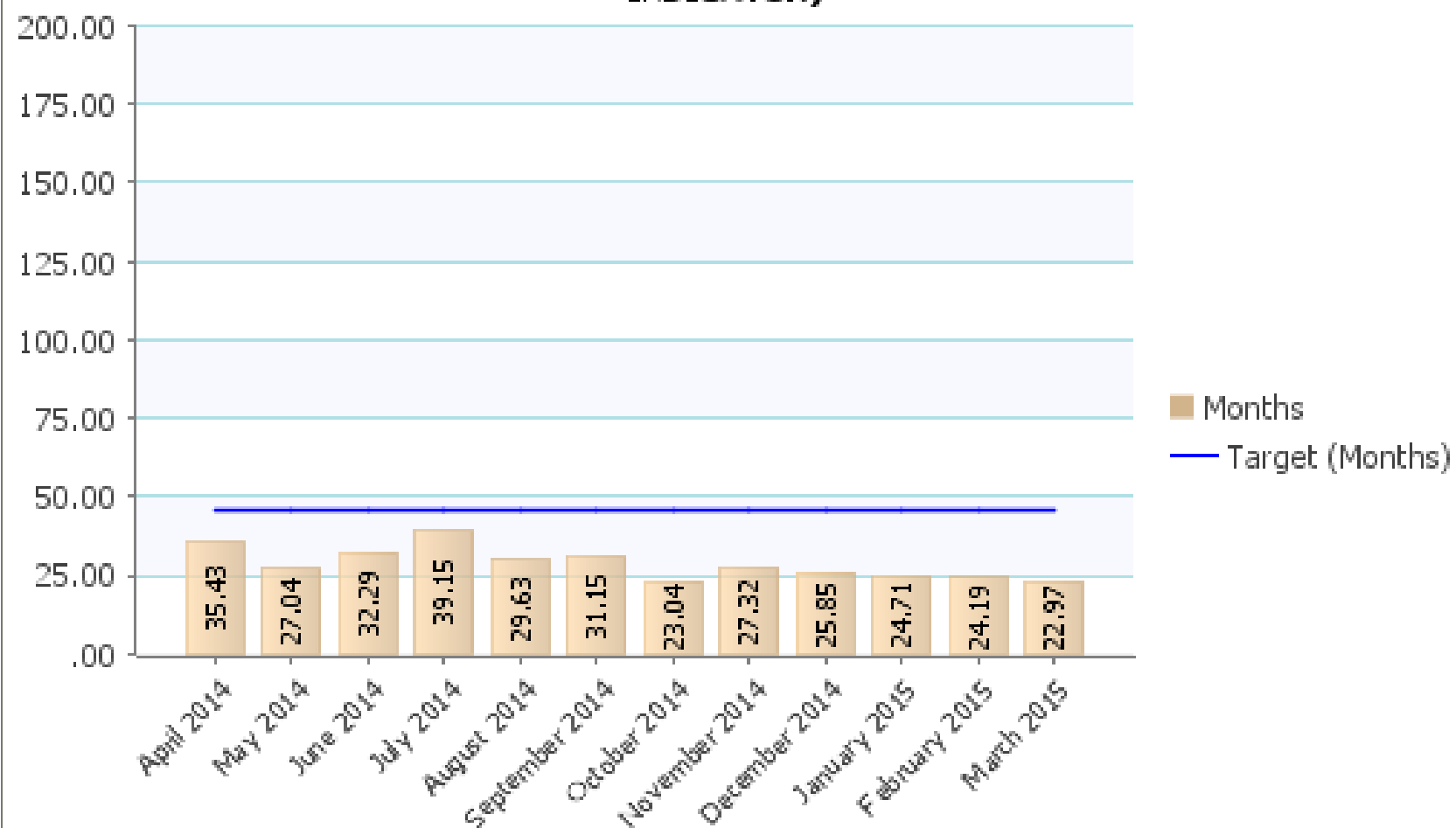
Traffic Light Green
Corporate Priority: Place

Environment Services

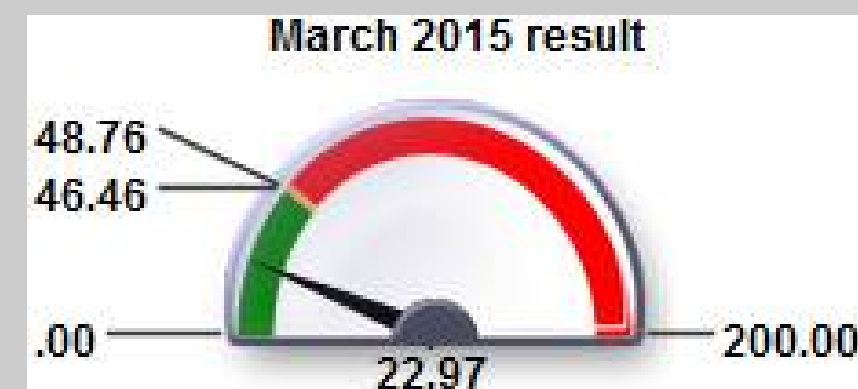
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 2.2	Waste: missed collections per 100,000 collections of household. (MINIMISING INDICATOR)		22.97	46.00		Best performance of the year, more than halved the target of 46.	None

Trend Chart

EHPI 2.2 Waste: missed collections per 100,000 collections of household. (MINIMISING INDICATOR)



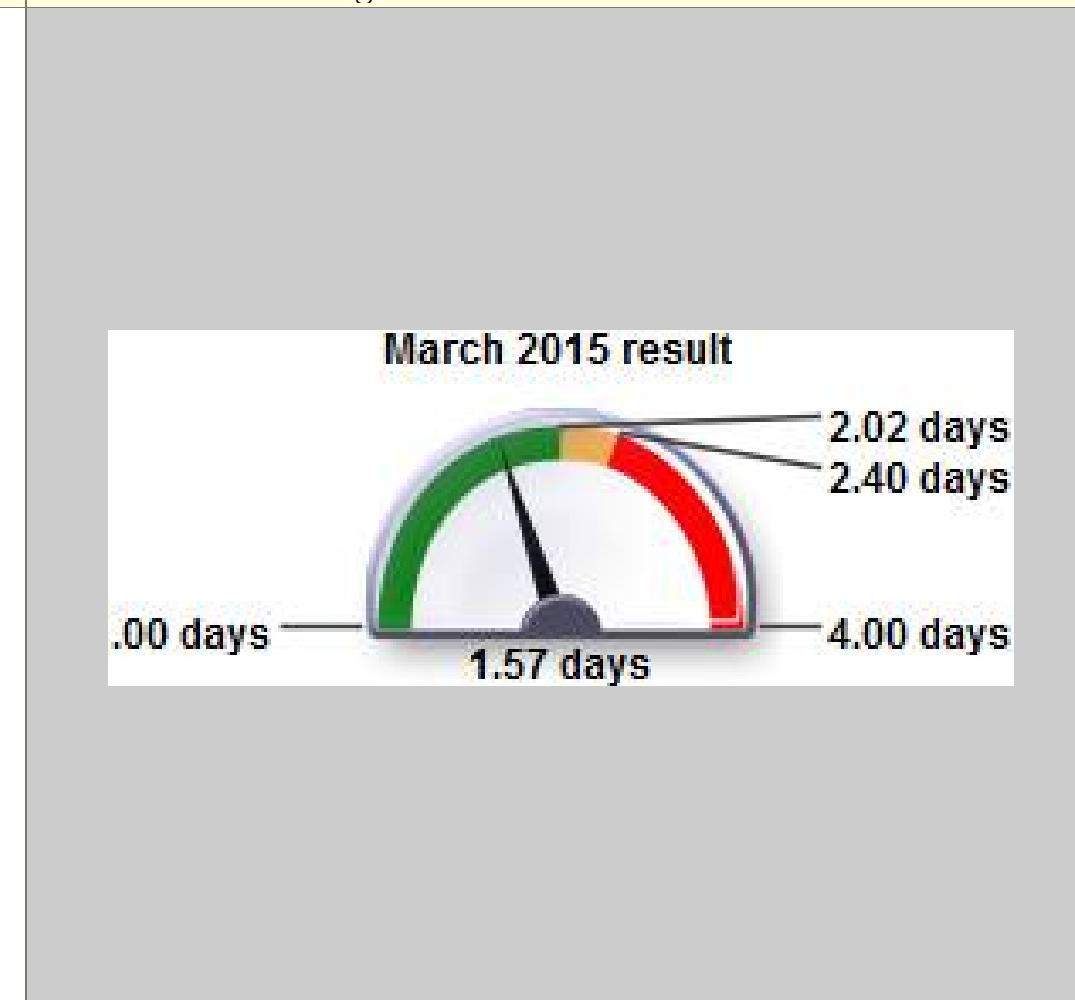
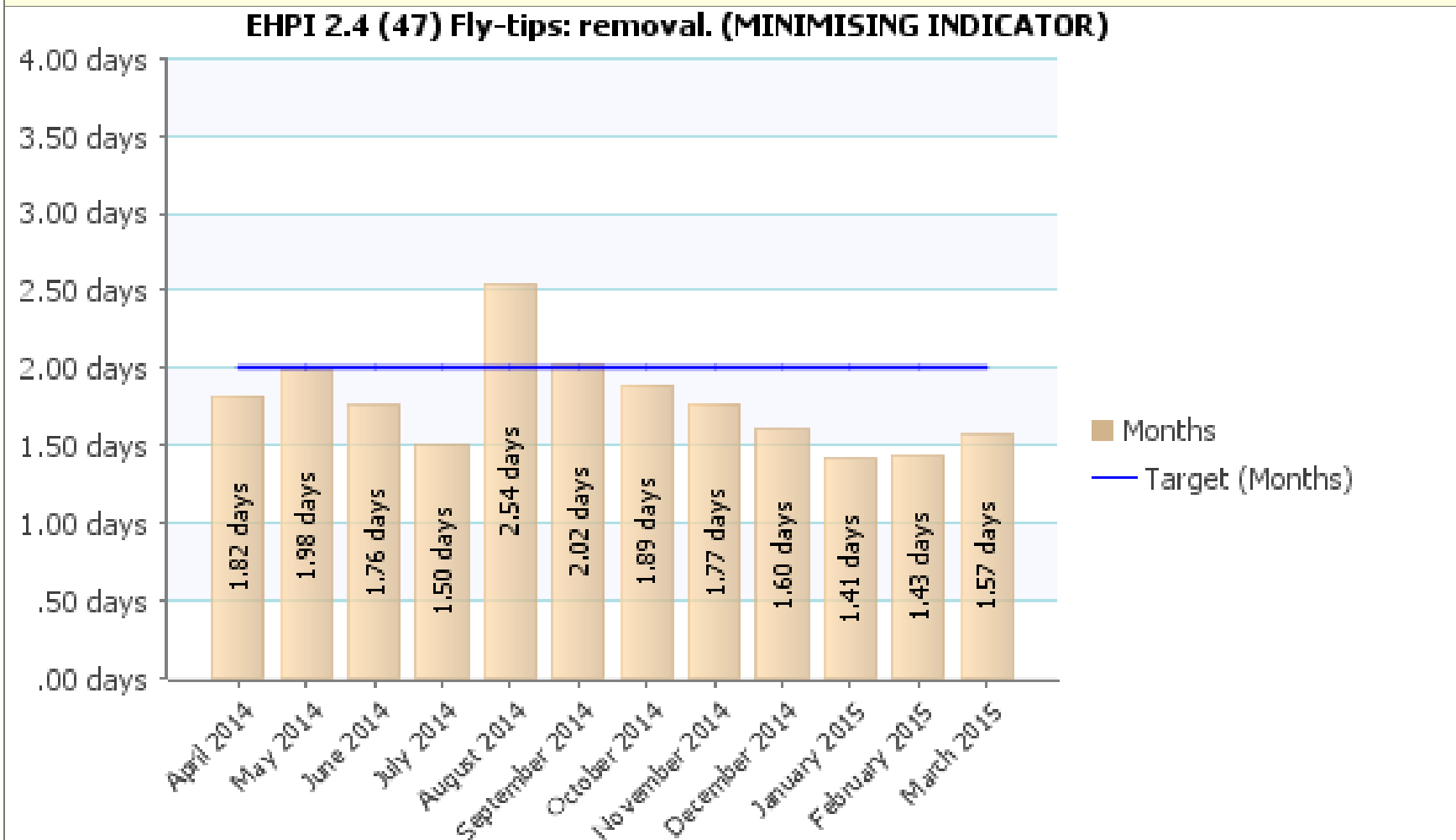
Performance Gauge



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 2.4 (47)	Fly-tips: removal. (MINIMISING INDICATOR)		1.57 days	2.00 days		Performance was not as good this month as on a few occasions contractor took slightly longer to remove larger fly tips, but was still better than the target.	None

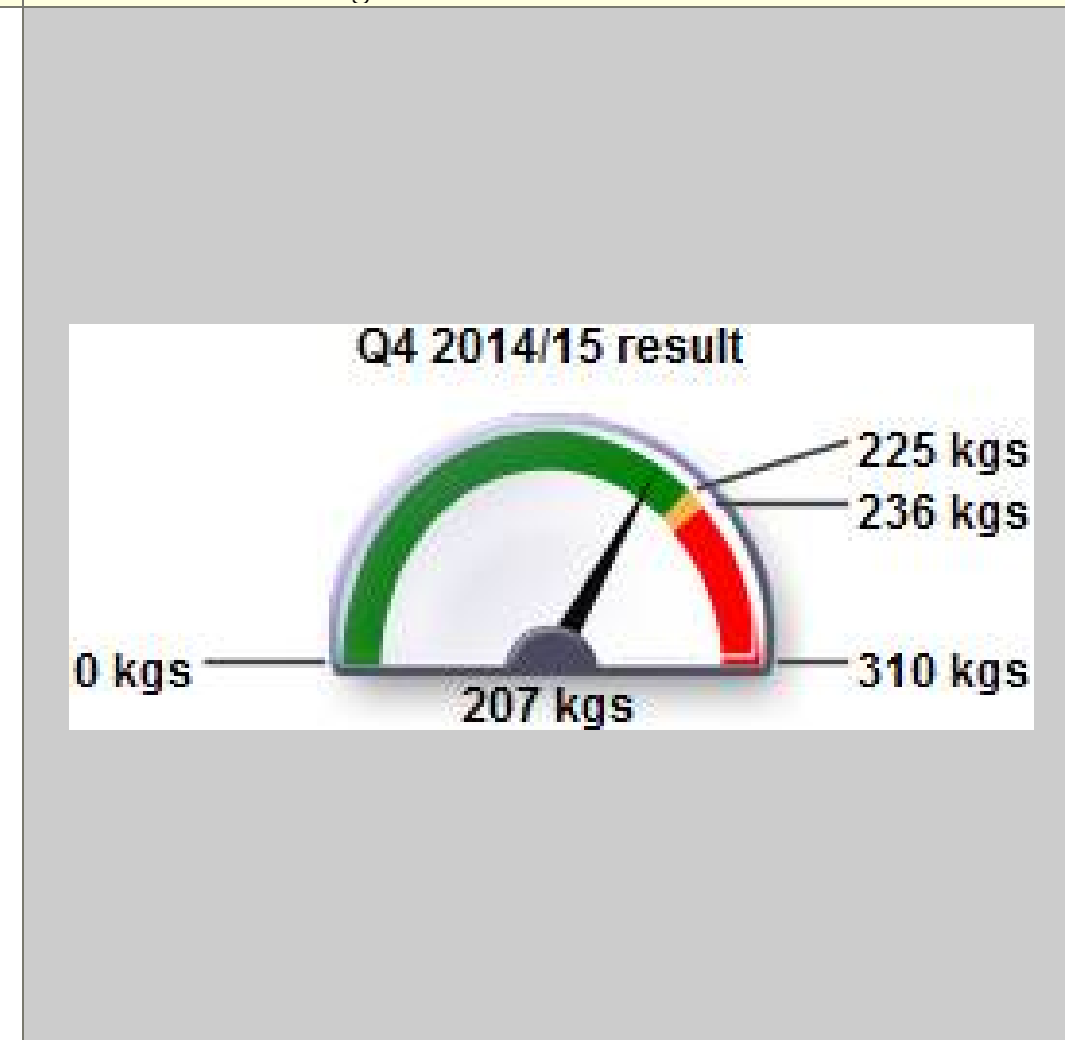
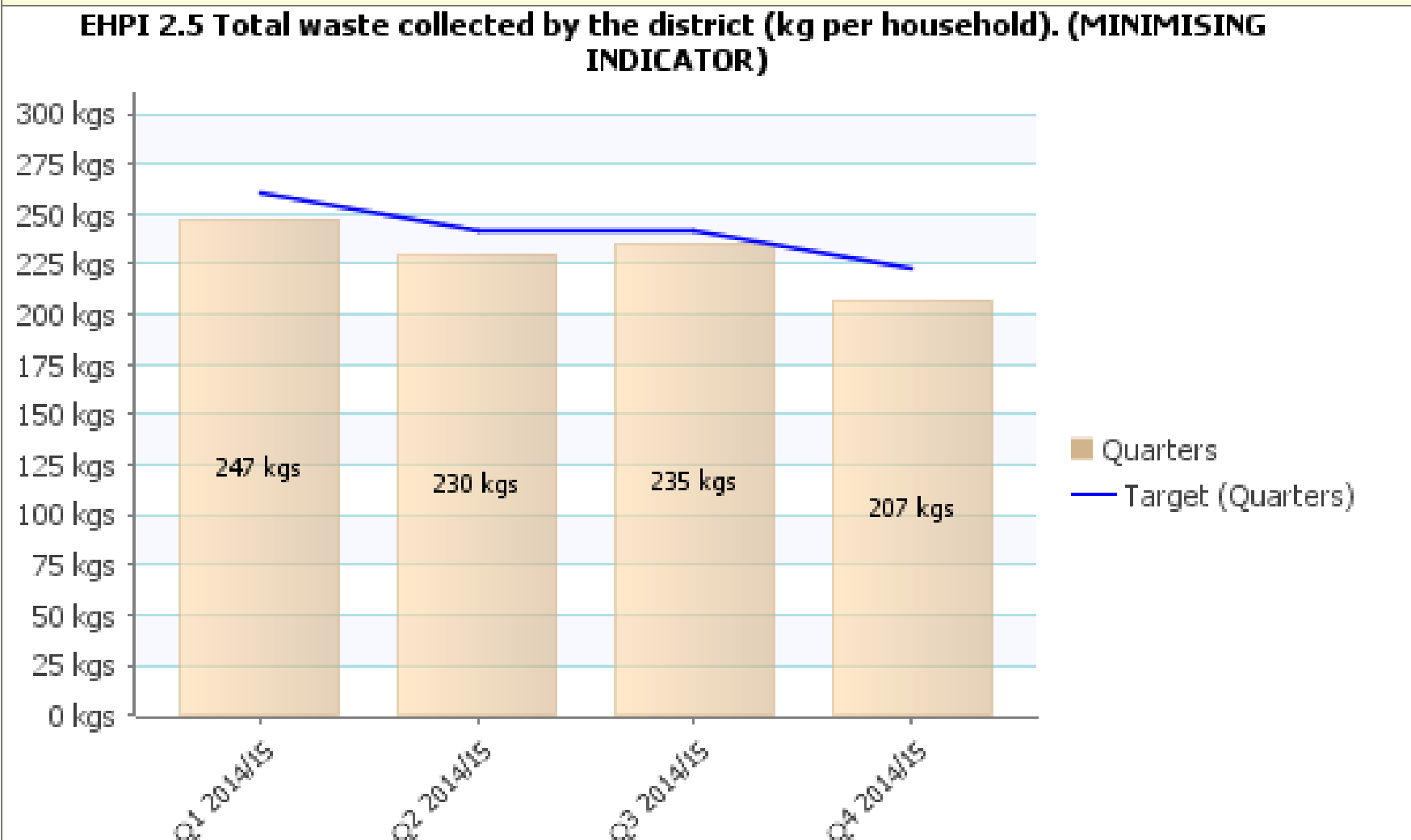
Trend Chart Performance Gauge



Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 2.5	Total waste collected by the district (kg per household). (MINIMISING INDICATOR)		207 kgs	223 kgs		Performance is exceeding target. Waste data is for a three month rolling quarter for the periods from December 2014 to February 2015. This period has traditionally had the lowest waste of year due to lack of green waste being presented for collection.	None

Trend Chart Performance Gauge

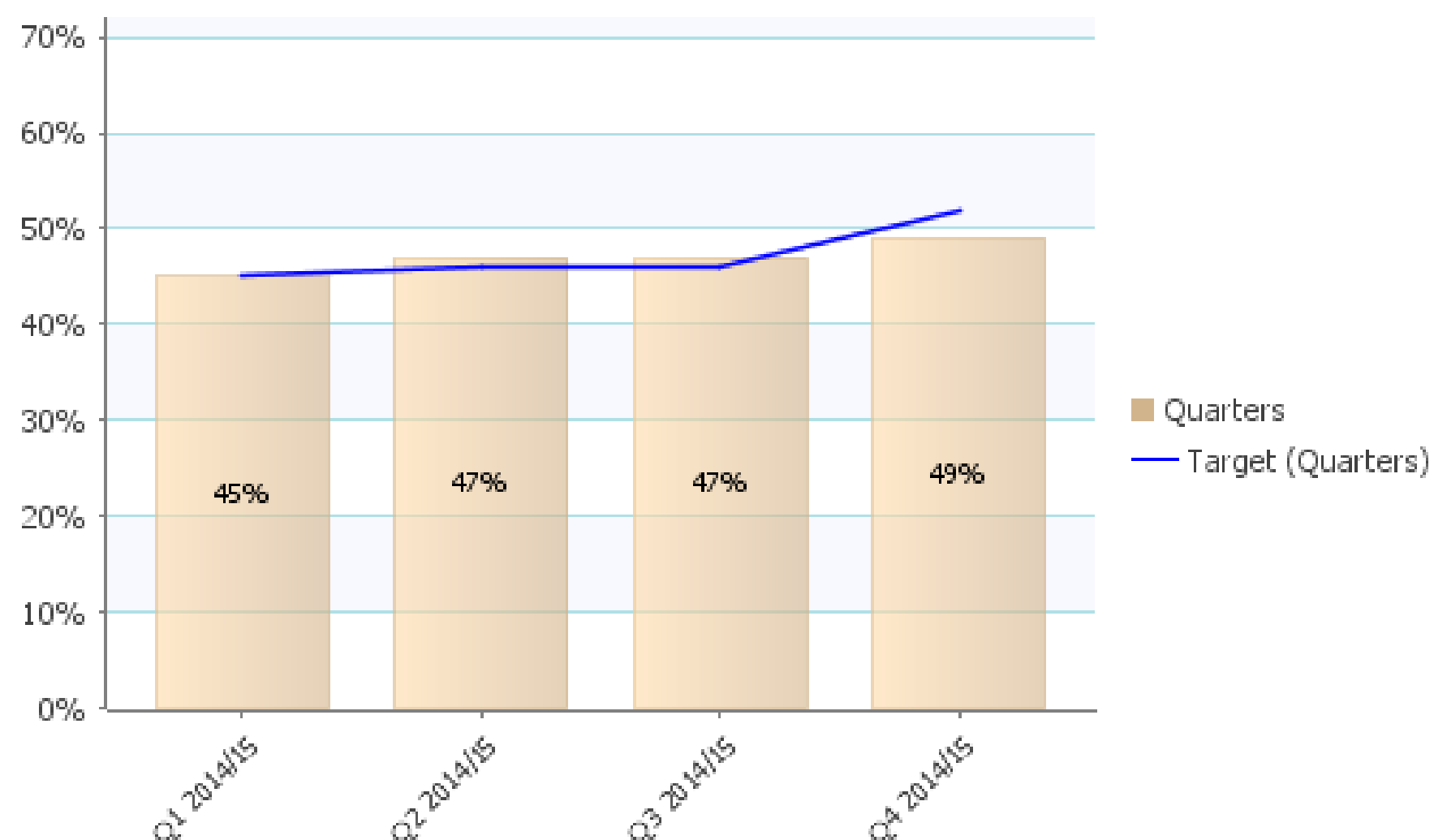


Environment Services

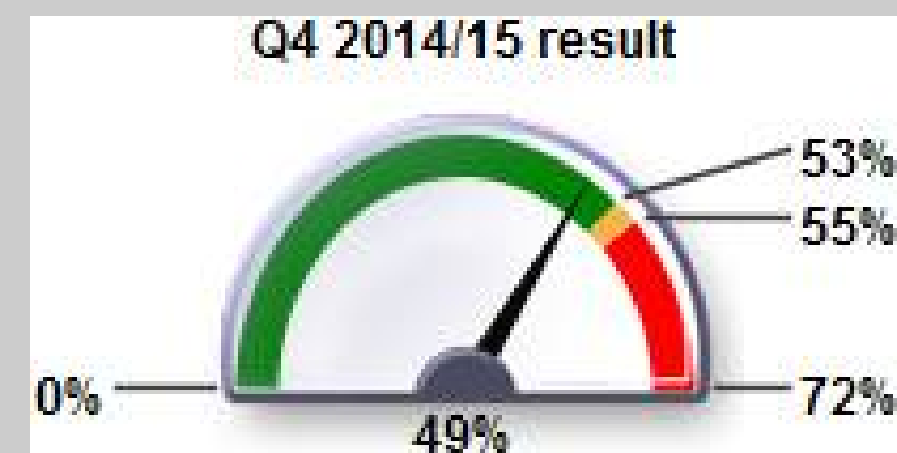
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 2.6	Percentage of residual waste (refuse) sent for disposal. (MINIMISING INDICATOR)		49%	52%		Performance is exceeding target. Performance data is based on a rolling quarter which covers data for the periods from December 2014 to February 2015. Contamination issues are being addressed, but have not affected the residual waste figure.	None

Trend Chart



EHPI 2.6 Percentage of residual waste (refuse) sent for disposal. (MINIMISING INDICATOR)



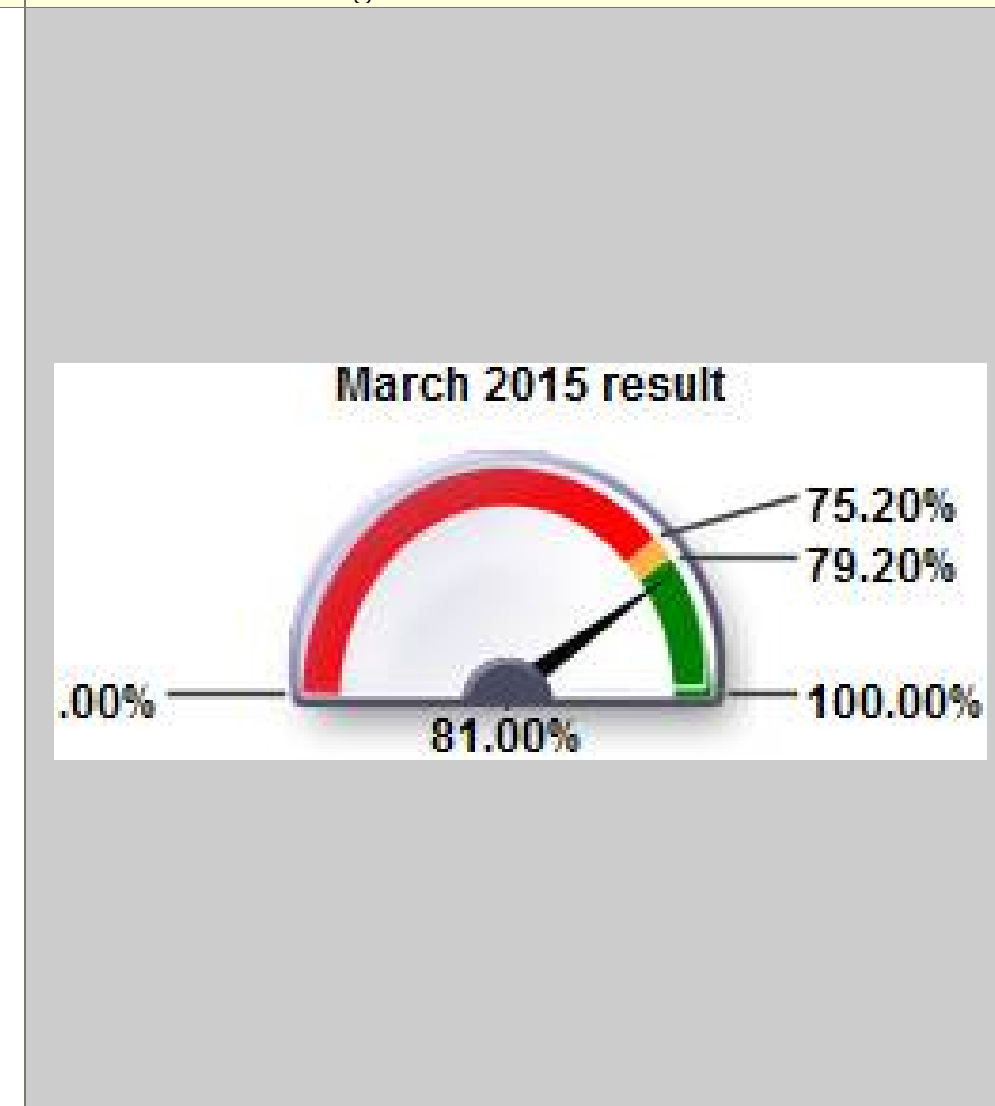
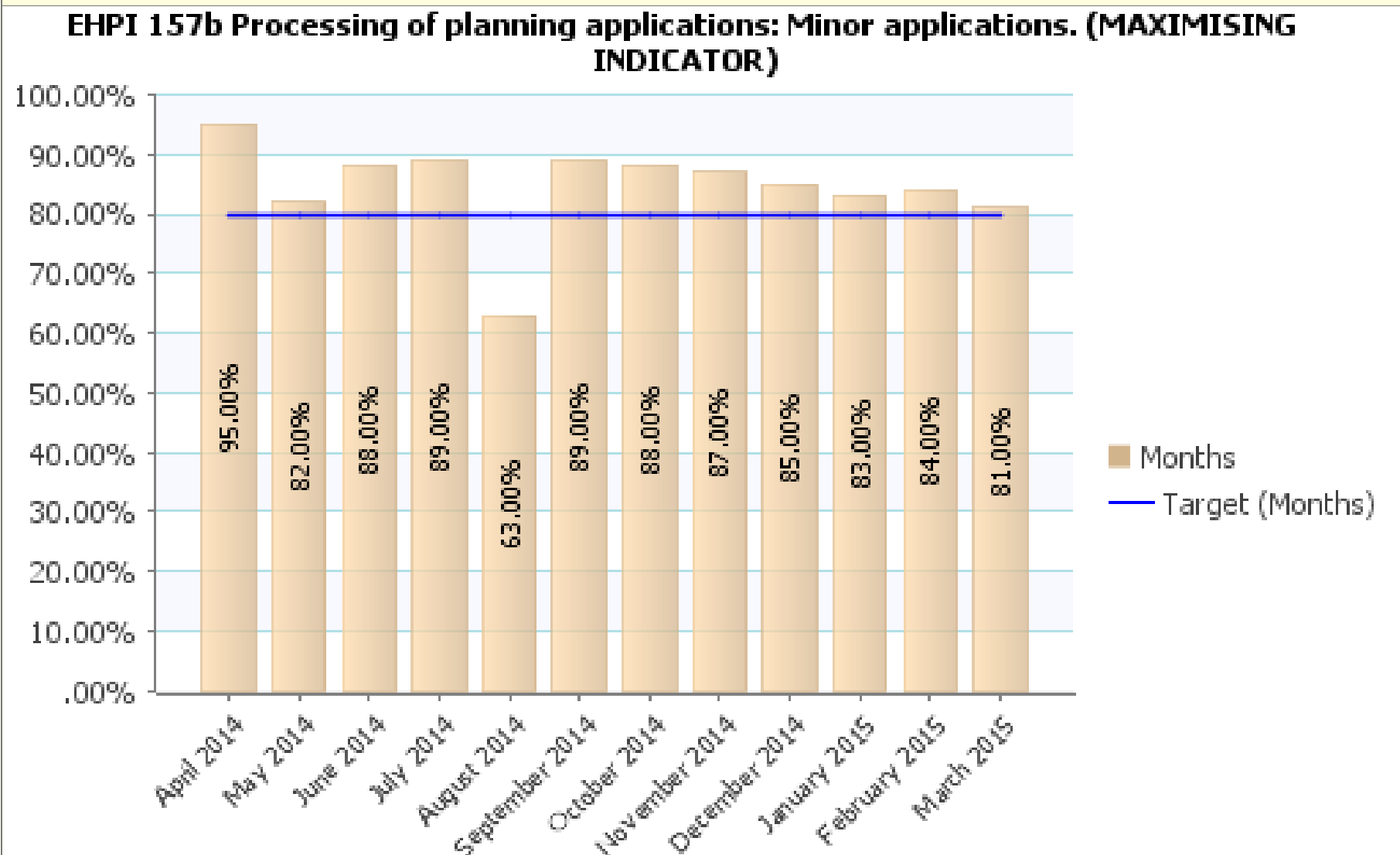
Performance Gauge



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 157b	Processing of planning applications: Minor applications. (MAXIMISING INDICATOR)		81.00%	80.00%		Performance is on target with 22 out of 26 applications in time.	None

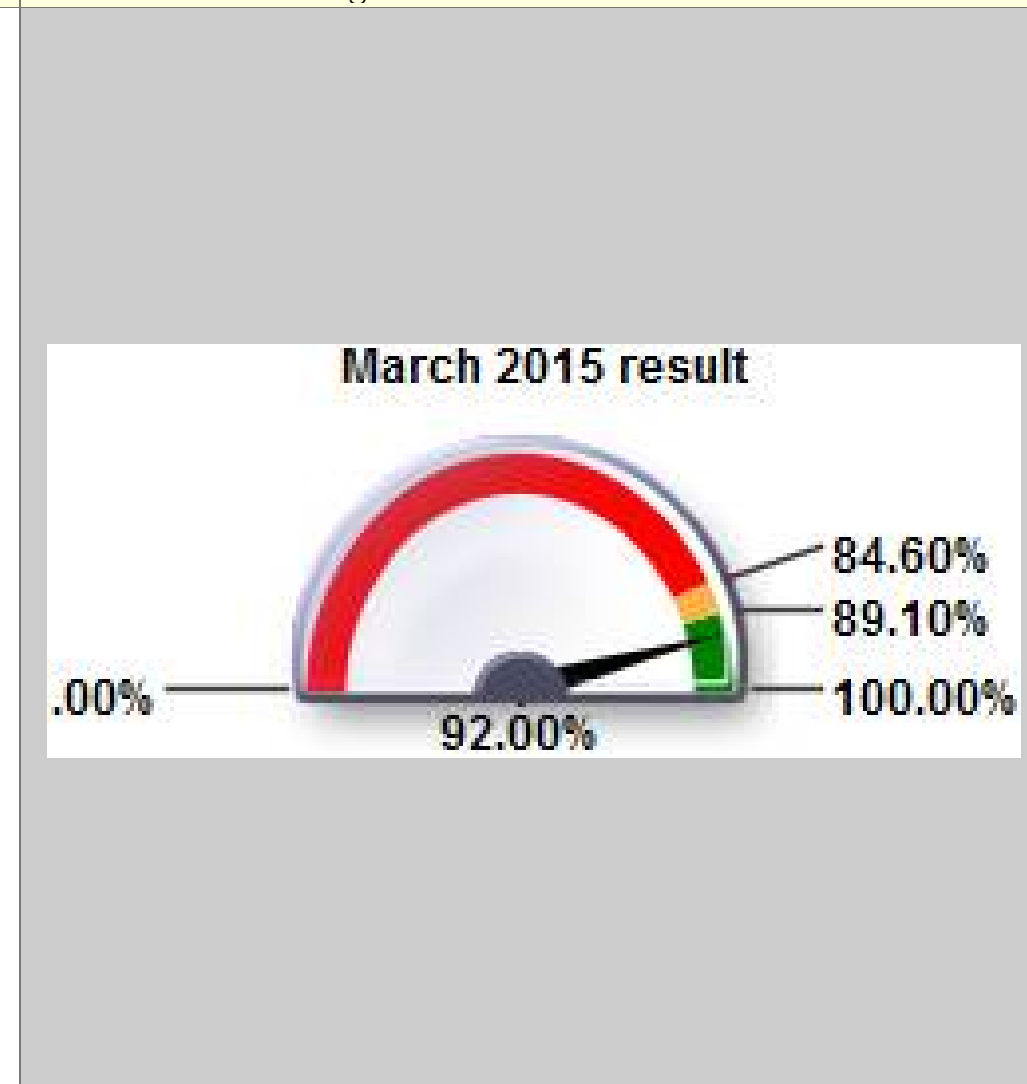
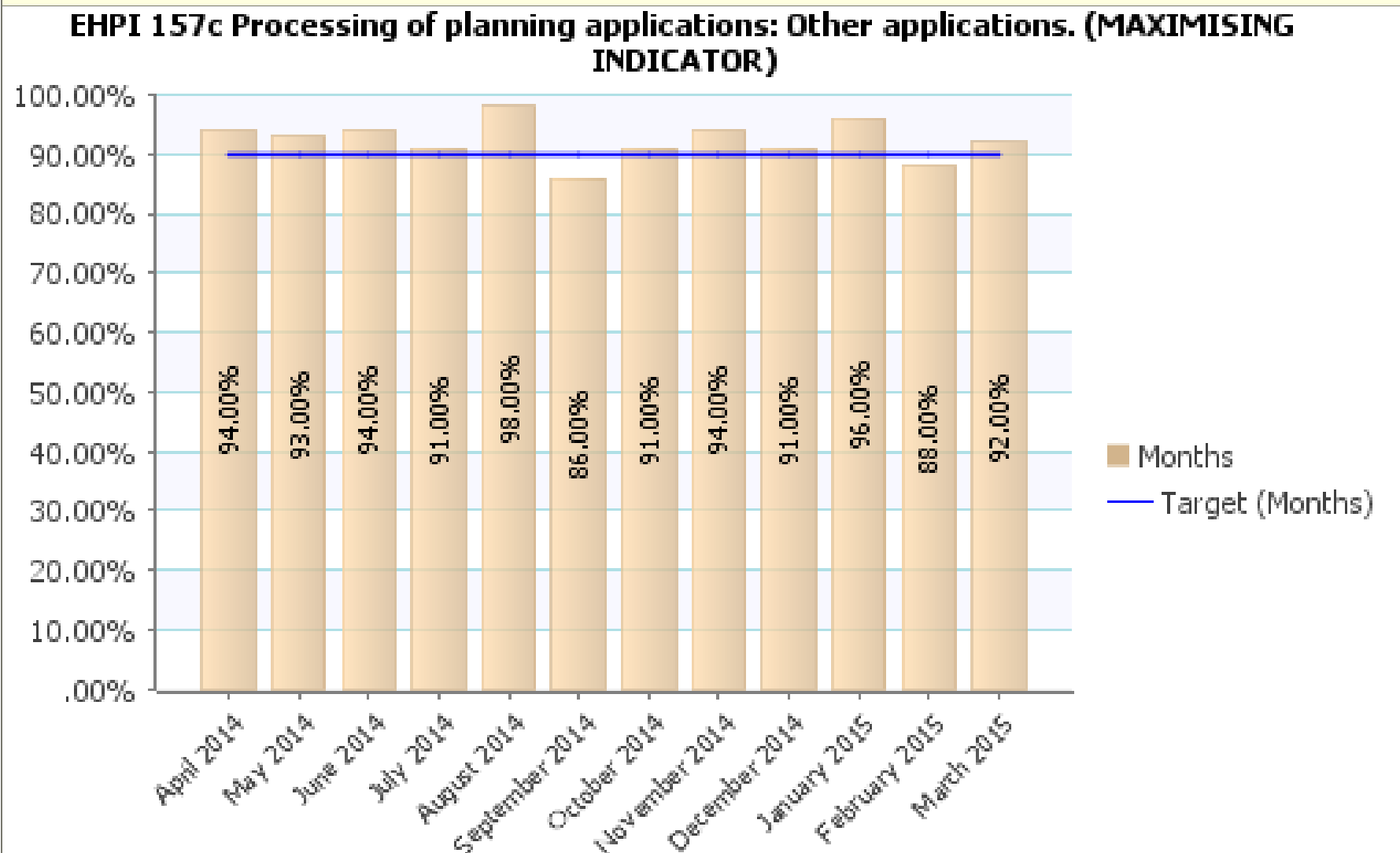
Trend Chart Performance Gauge



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 157c	Processing of planning applications: Other applications. (MAXIMISING INDICATOR)		92.00%	90.00%		Performance is exceeding target with 94 out of 102 applications in time.	None

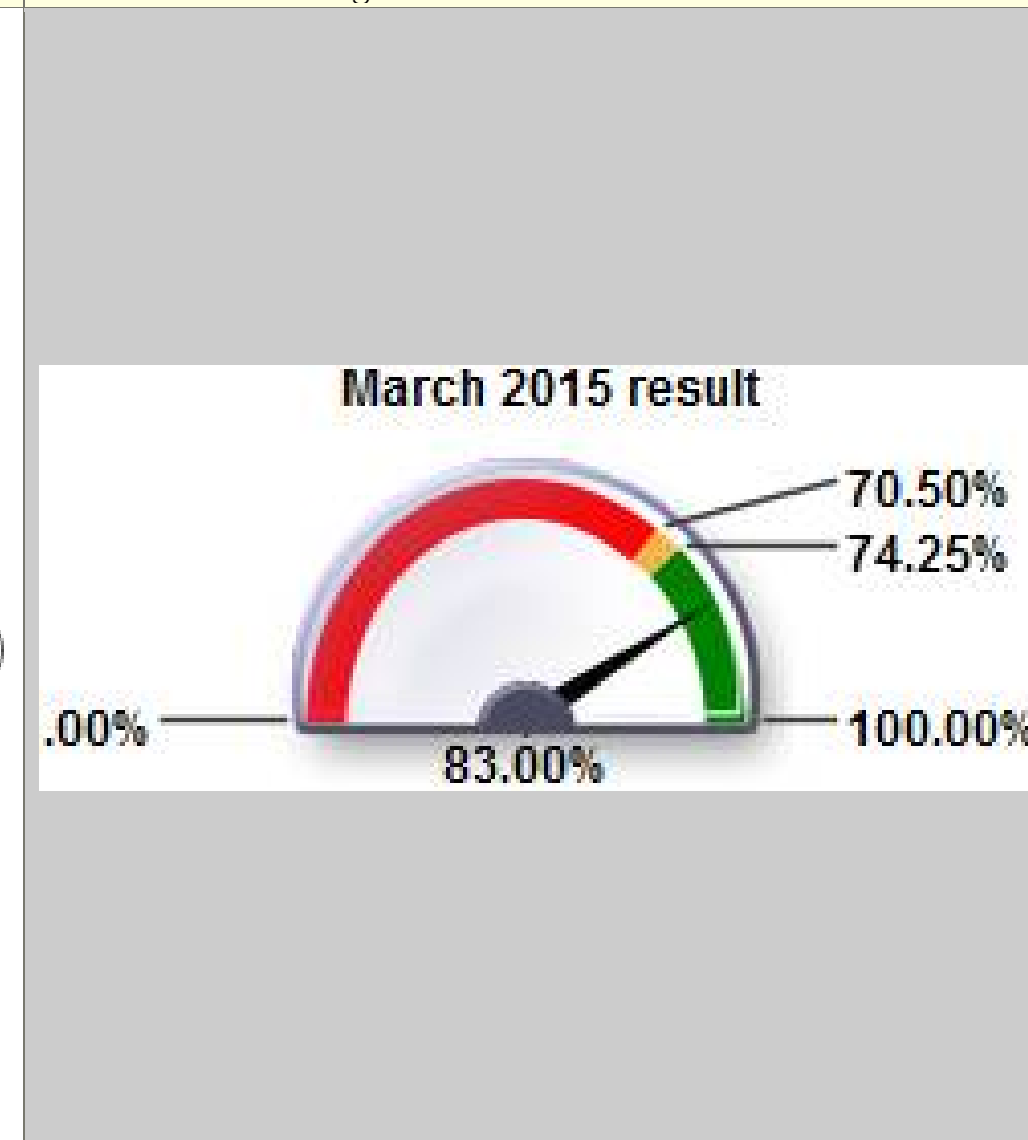
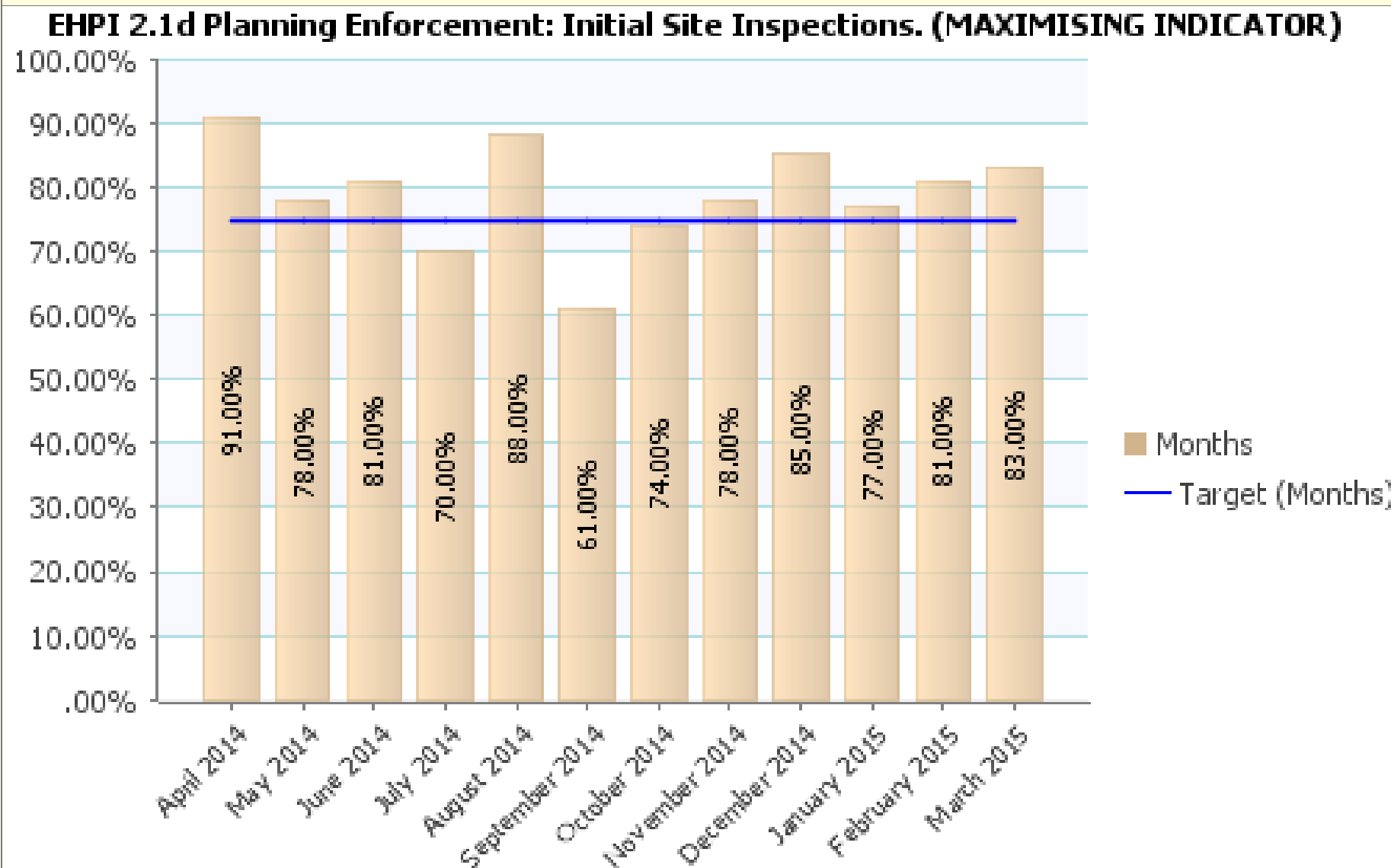
Trend Chart Performance Gauge



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 2.1d	Planning Enforcement: Initial Site Inspections. (MAXIMISING INDICATOR)		83.00%	75.00%		Performance is exceeding target with 25 out of 30 visits undertaken within target timescale.	None

Trend Chart Performance Gauge

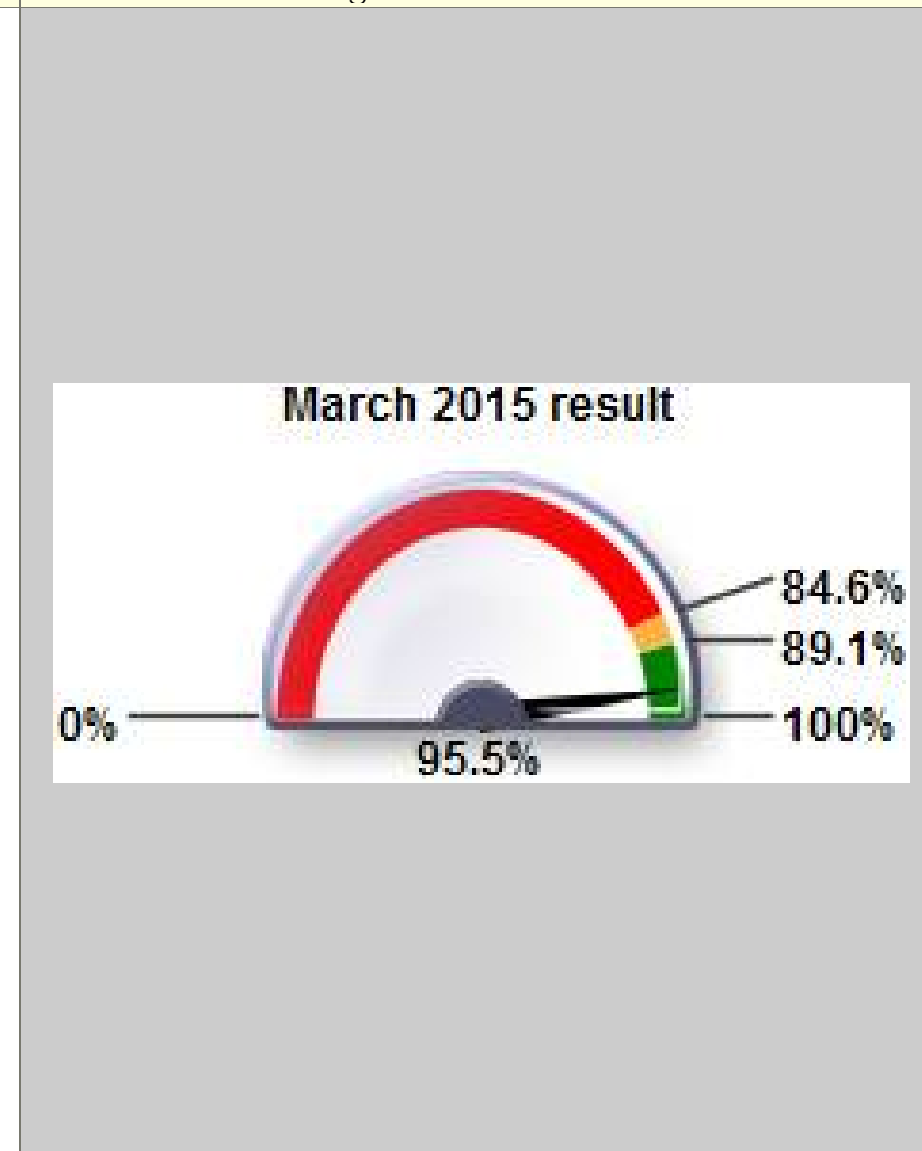
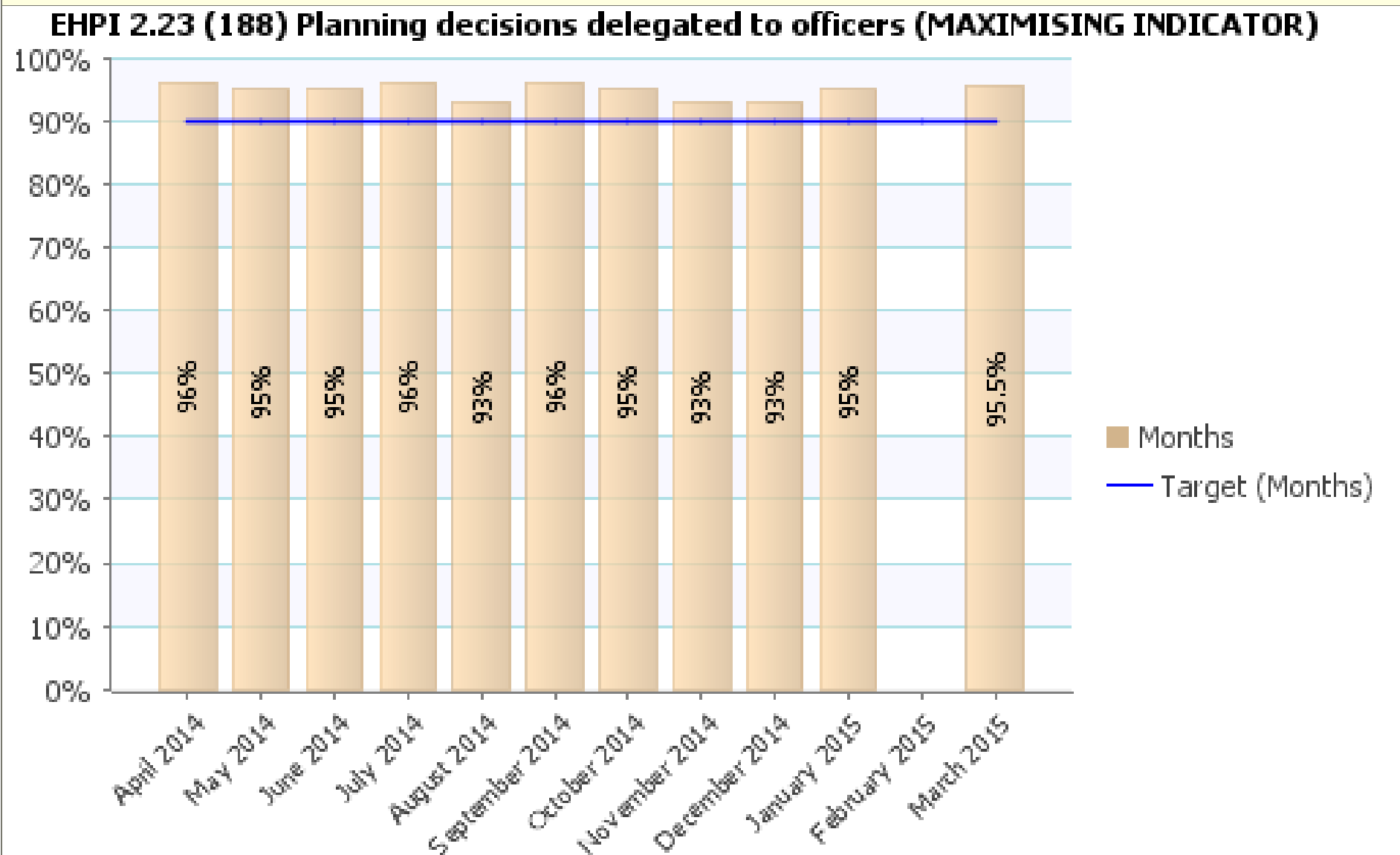


Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 2.23 (188)	Planning decisions delegated to officers (MAXIMISING INDICATOR)		95.5%	90%		Performance is exceeding target with 155 out of 162 delegated Decisions.	None

Trend Chart

Performance Gauge



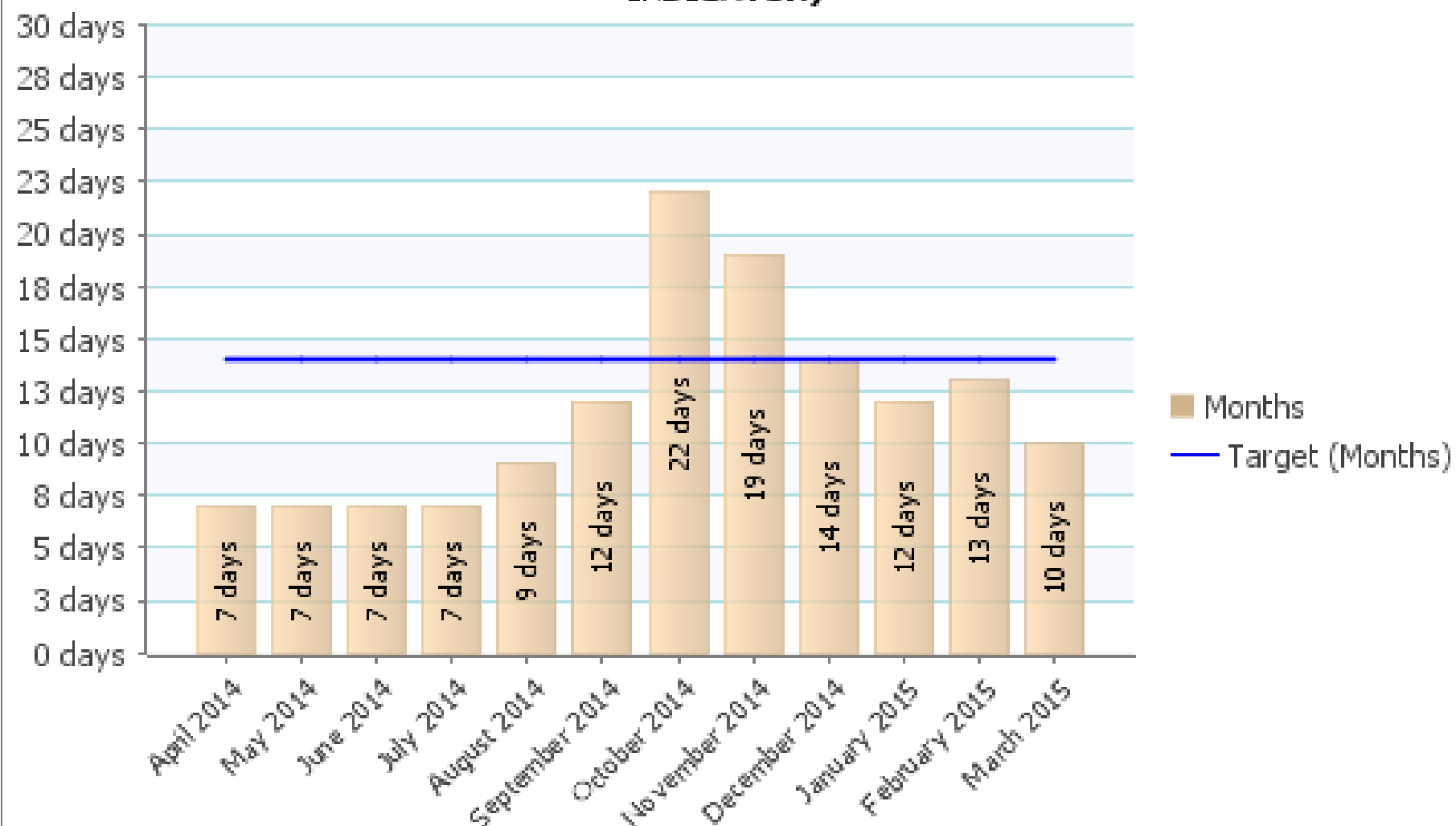
Traffic Light Green
Corporate Priority: Prosperity

Parking Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 6.8	Turnaround of Pre NTO PCN challenges (10 working days). (MINIMISING INDICATOR)		10 days	14 days		Performance is exceeding target.	None

Trend Chart

EHPI 6.8 Turnaround of Pre NTO PCN challenges (10 working days). (MINIMISING INDICATOR)



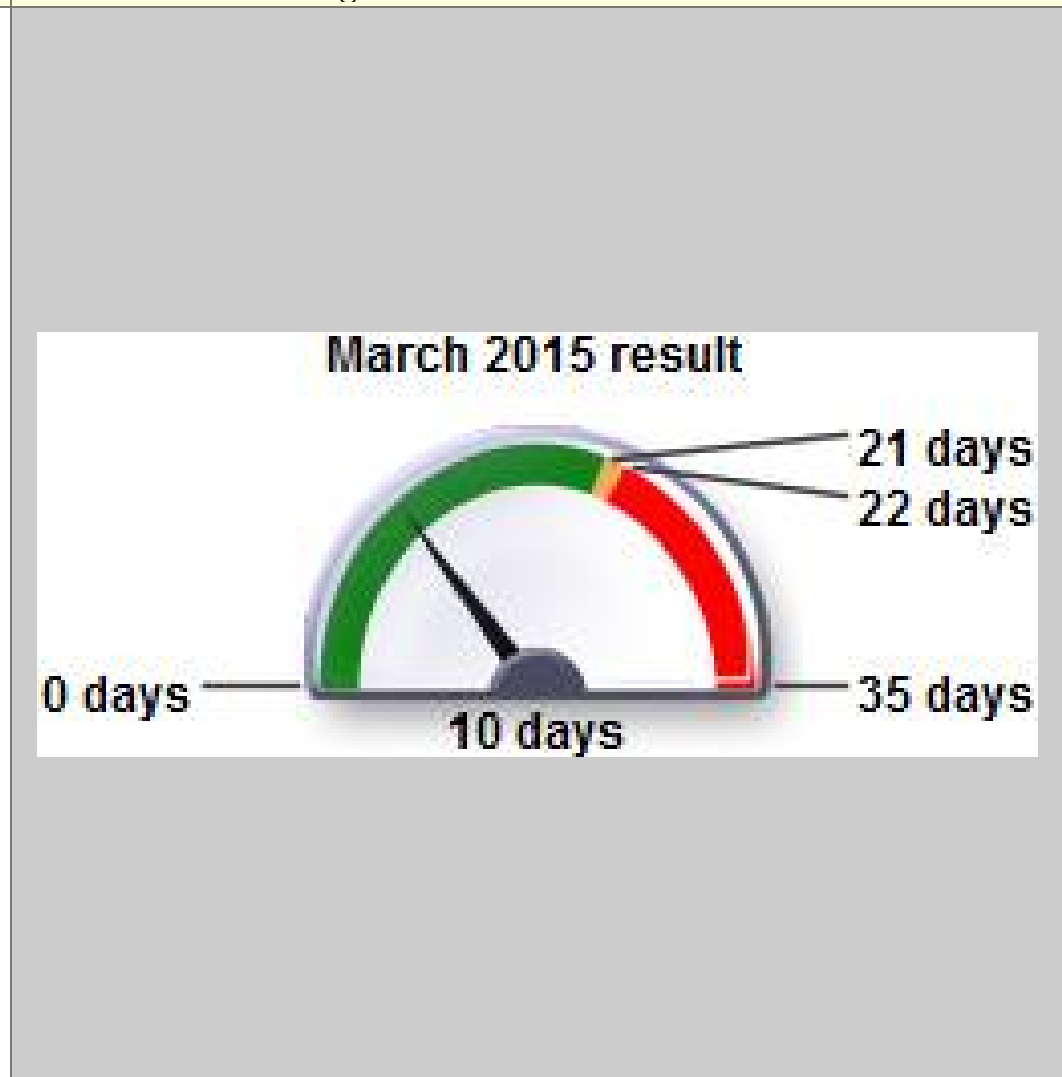
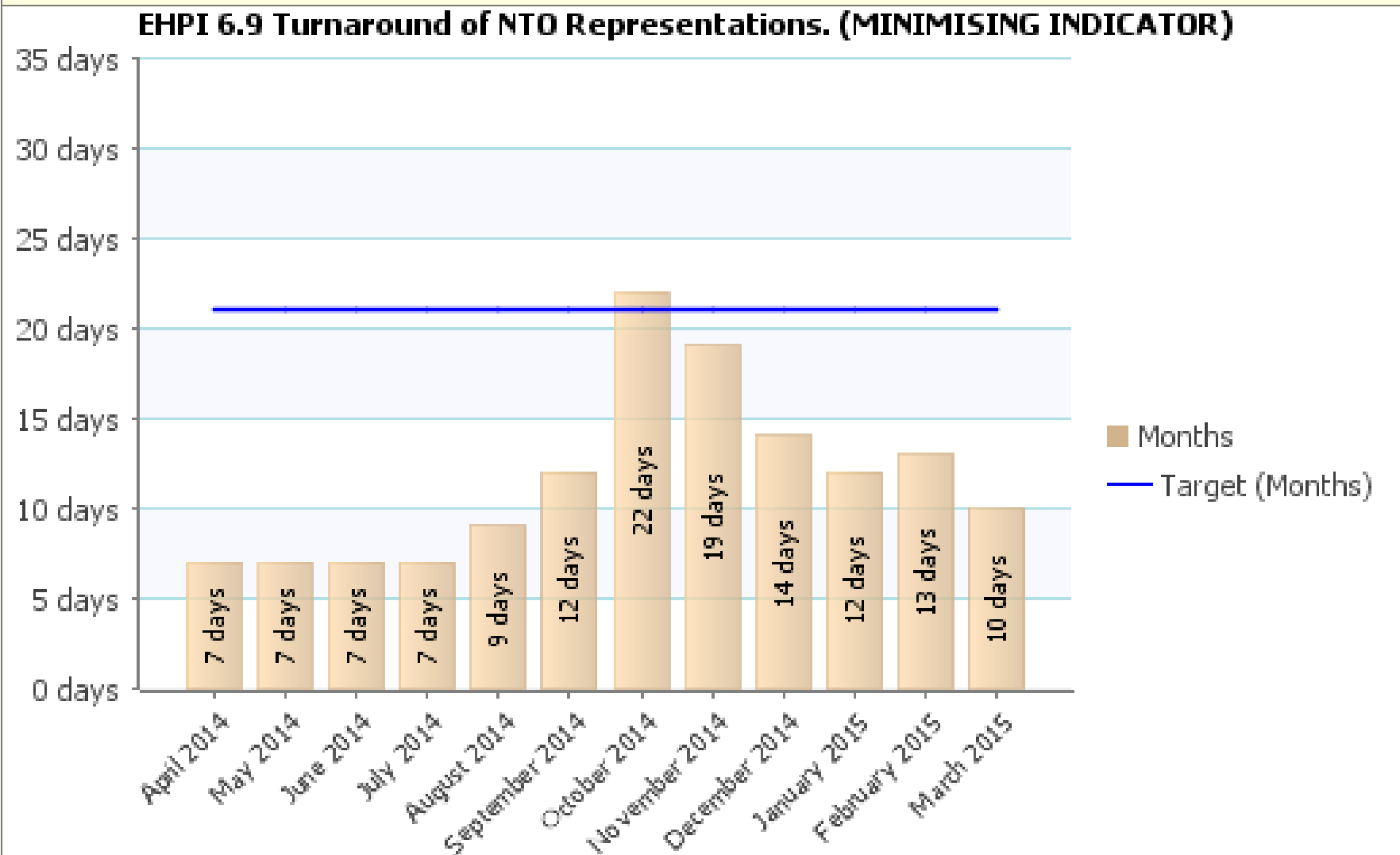
Performance Gauge



Parking Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 6.9	Turnaround of NTO Representations. (MINIMISING INDICATOR)		10 days	21 days		Performance is exceeding target.	None

Trend Chart Performance Gauge



Traffic Light Unknown
Corporate Priority: Place

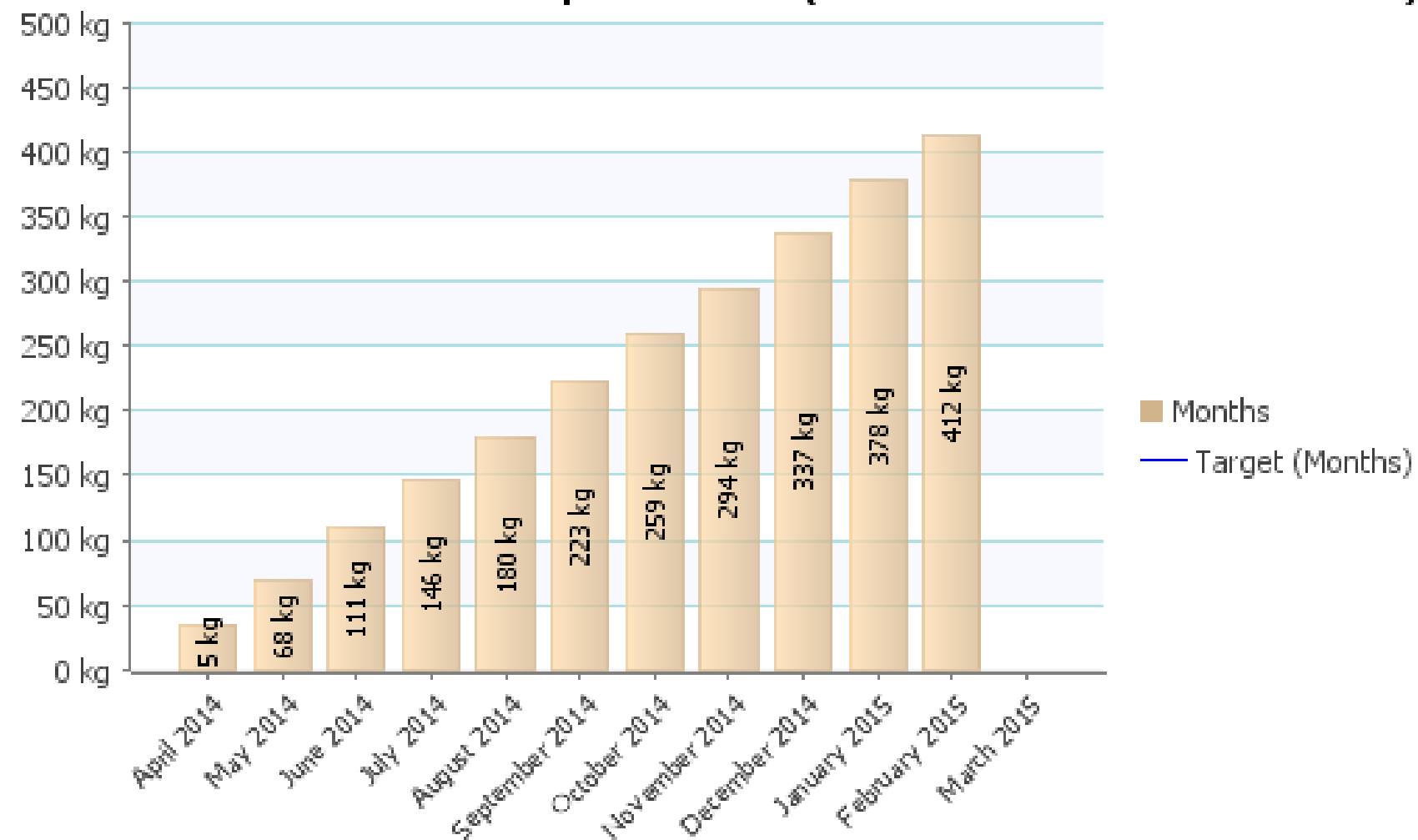
Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 191	Residual household waste per household. (MINIMISING CUMULATIVE INDICATOR)	N/A	412 kg	N/A	↓	Performance in February 2015 is 5 kgs better than the same period last year where February 2014 was 417 kgs.	None

Trend Chart

Performance Gauge

EHPI 191 Residual household waste per household. (MINIMISING CUMULATIVE INDICATOR)

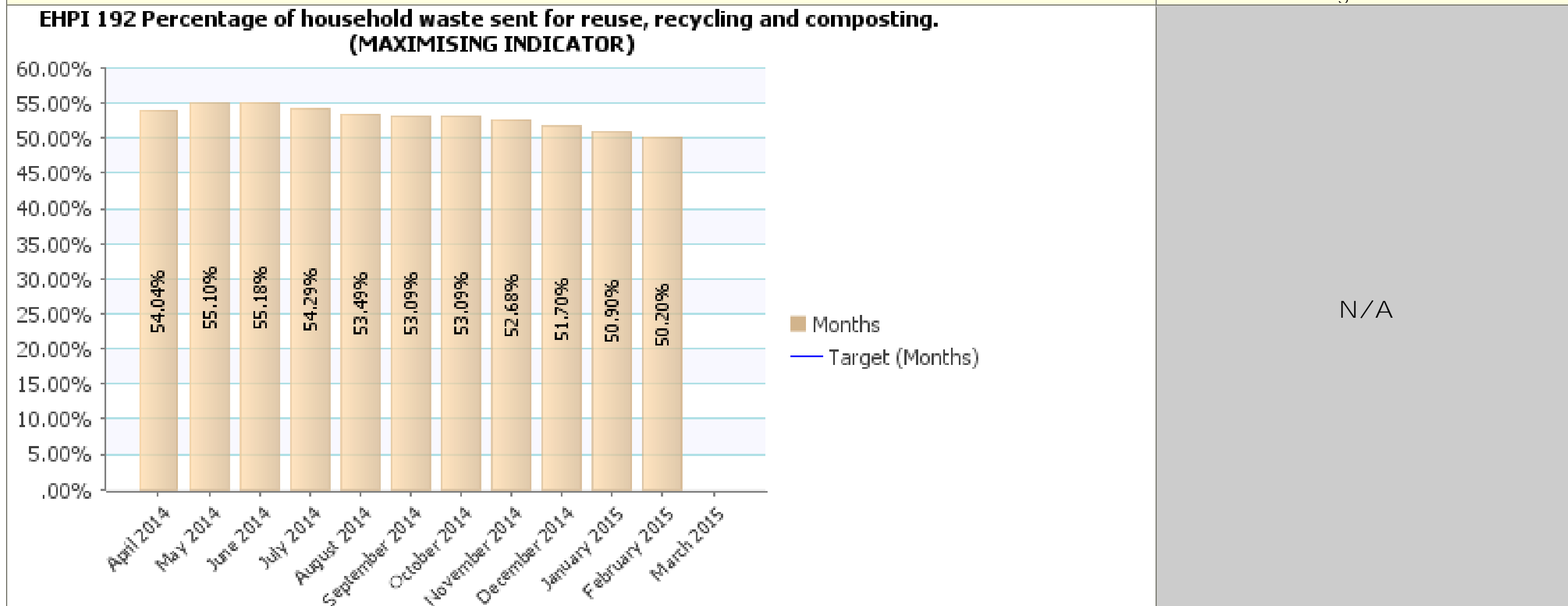


N/A

Environment Services

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 192	Percentage of household waste sent for reuse, recycling and composting. (MAXIMISING INDICATOR)	N/A	50.20%	N/A	↓	Although performance in February 2015 is lower than the previous month, performance is better than the same period last year which achieved 49.15% (February 2014).	None

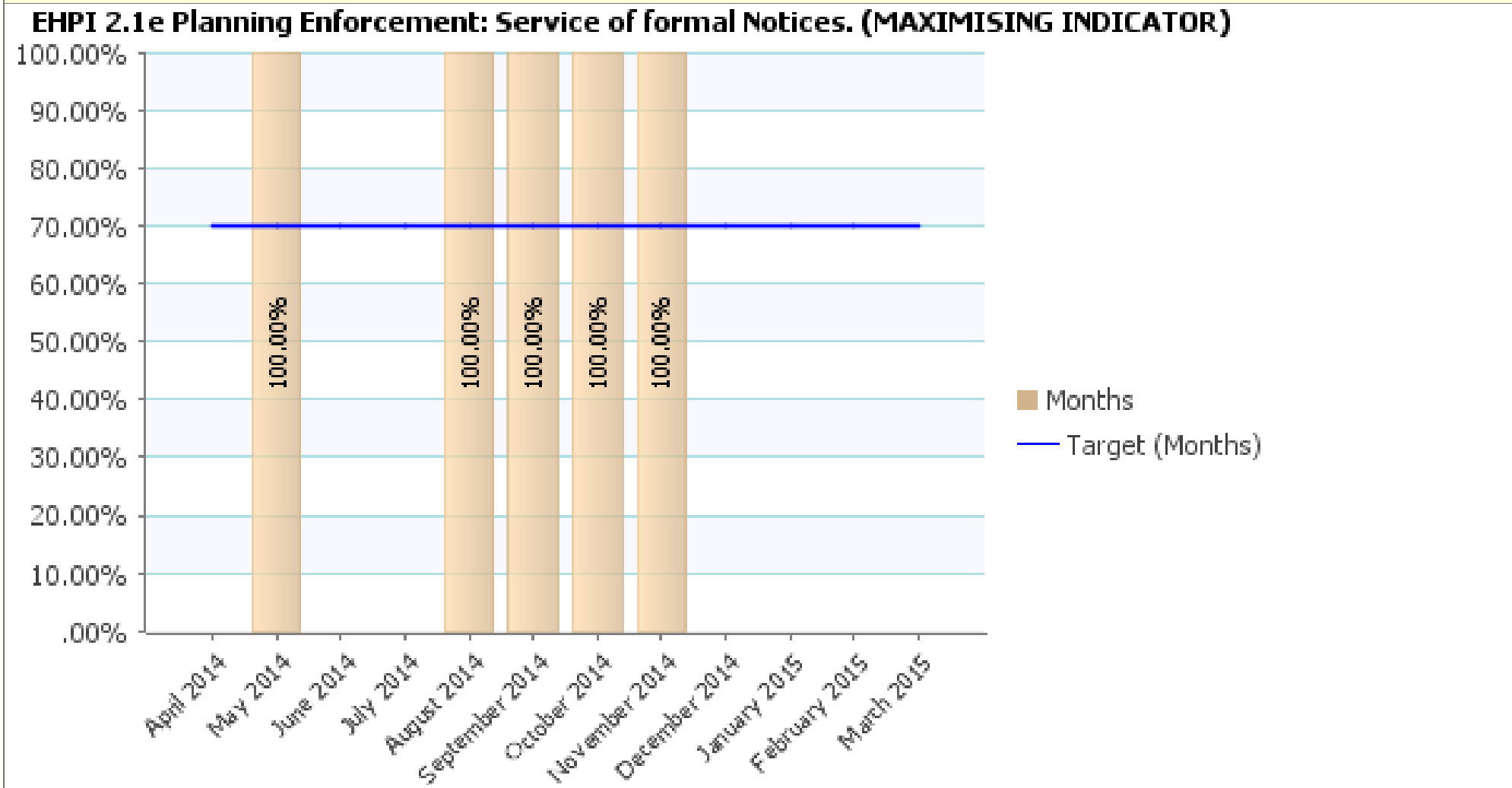
Trend Chart Performance Gauge



Planning and Building Control

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 17 February 2015.
EHPI 2.1e	Planning Enforcement: Service of formal Notices. (MAXIMISING INDICATOR)	N/A	N/A	70.00%	N/A	No notices were served in March therefore no performance is available to analyse.	None

Trend Chart Performance Gauge



N/A

PI Status	
	This PI is 6% or more off target.
	This PI is 1-5% off target.
	This PI is on target.

Short Term Trends	
	Improving
	No Change
	Getting Worse